

DRAFT

**Sembal House Meeting
15 September 2014**

Present:

Richard Barritt	Solent Mind – rbarrirt@solentmind.org.uk
Christine Penney	Sembal Service User
Jeff Penney	Carer
Dot Emery	Sembal Service User
Jayne Lampard	Sembal Service User
Tracey Baker	Sembal Service User
Shalinder Kaur	Sembal Service User
Jean Doherty	Sembal Service User
Carol Smith	Sembal Service User
Janet Tucker	SCC Day Service
Ernie Upton	Sembal Service User
Sally Rigby	Sembal Service User
Becci Dries-Hemmings	SDS Manager, Sembal
Steve Hards	Assistant Service Development Officer, SCC
Ashley Raynor	Carers in Southampton – a.raynor@carersinsouthampton.co.uk
Andrew Mattack	Parent of Service User Andrew.mattack@btinternet.com
Dave Shields	Councillor
Ricky Rossiter	Acting Service Manager

ITEM		ACTION
	<p><u>Agenda</u></p> <p>Updates on consultation Summary Co-production work Questions</p>	
1.	Introductions	
2.	<u>Discussion, questions and answers</u>	
2.1	<p>Question: Tracey Baker - would the council be doing this if it was not a financial reason?</p> <p>Answer: PJ - yes, because the timing is right.</p> <p>Question: Tracey Baker - why was the meeting arranged</p>	

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2.2	<p>early evening after transport has taken us home?</p> <p>Answer: PJ - because it offers more chance for people to attend.</p>	
2.3	<p>Question: I find it really irritating the miscommunication and the way Direct Payments are handled and is this being addressed?</p> <p>Answer: PJ - yes, we are working with the team of care managers to help them understand better.</p>	
2.4	<p><u>Comment:</u> - 'Independence takes time and even years'.</p> <p>PJ - this is true, but we are not seeing it across all services yet.</p>	
2.5	<p><u>Comment:</u> - 'We are not good at selling ourselves'.</p> <p>PJ - you are right, we would be well placed creating Centres of Excellence or Beacons of Care.</p>	
2.6	<p>Jeremy Longprice - five co-production workgroups.</p>	
2.7	<p>Steve Hards – leading carers group</p> <ul style="list-style-type: none"> - Themes (three carers feed into). - Two way communication is really important. - Limited information ability currently. - Support around change. <p>Need more carers. SDS managers to support.</p>	
2.8	<p>PJ – decision will be made in December and the implementation plan will happen as a transition and not overnight.</p>	
2.9	<p>Question to Councillor Shields Why are we going down this process?</p> <p>Answer: Councillor Shields - regarding money, we need to do more with less. Growing demand and needs and the standards need to increase. The Care Act helps grow this.</p>	
2.10	<ul style="list-style-type: none"> • Does the service we have meet the needs of the people with the greatest needs? • We are the worse council at delivering Direct Payments bar one. • So, whilst it is not all about the money, it's been a 	

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2.11	<p>driving force.</p> <ul style="list-style-type: none"> Where has the word choice gone from the local authority vocabulary? We are being forced to do this. We have issues accepting this and it will make us ill. <p><i>PJ - choice is all about the reason we are doing this and we need to ensure we are offering this to all the people. But you are right, the options around this service are not offering the choice.</i></p> <p>Comment: Support for housing – carers are supported and it's all dealt with here.</p> <p><i>Jeremy Longprice - you don't need the skills and resources tied to one building and the reason why we are doing co-production is to ensure we gain your trust and you have input into the future of your services.</i></p>	
2.12	<p><u>Comment:</u> Since I have become disabled, I have never had to give so much information and this is all to do with trust.</p> <p><i>Becci Dries-Hemmings – this is for the co-production arena, not this one. Raise it there and share your experience.</i></p> <p><i>PJ - we need to ensure you can still maintain your abilities. Becci Dries-Hemmings – and you can be part of that.</i></p>	
2.13	<p>Question: Ernie - it is important people understand my communication, how will this happen?</p> <p><i>Answer: Choices Advocacy and individual support from Sembal.</i></p>	
2.14	<p>Question: If the decision is made, then can I challenge this?</p> <p><i>Answer: PJ - you could do this by judicial review, but other options are limited.</i></p>	
2.15	<p>The whole system does not work and will end up stripping people of services.</p> <p>'If it is working, leave it alone'. If it is broke, fix the bit that's not working'. Question: Richard Barritt – Solent Mind - Mental Health</p>	

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<p>2.16</p> <p>2.17</p> <p>2.18</p> <p>2.19</p> <p>2.20</p> <p>2.21</p> <p>2.22</p>	<p>day service closed three years ago, bar Sembal there is limited options and this is placing increased pressure on crisis teams, families and individuals. As a result individuals have fallen outside of day services, how will you seek their input?</p> <p>Answer: PJ – we can work with Solent Mind to seek their feedback.</p> <p>Richard Barritt: You can, but they have been beaten back so many times you may struggle.</p> <p>Broader view – finding services that meet people’s needs outside of traditional day services.</p> <p>View outside of the five million pounds saving, for example voluntary groups that have set up from Mental Health Services and with a little SCC input these could flourish. Look more at the wider breadth.</p> <p>Councillor Shields – legacy - done well in the past.</p> <p>More need – less resource, community development and co-production. Not sure it’s entirely right with Mental Health clients and little post funding after the event, it should be easier once we work together.</p> <p>Tracey Baker – physical disability clients, nine out of ten are dual needs.</p> <p>Councillor Shields – I have a problem with boxing people into spaces.</p> <p>Ricky Rossiter - quality versus budgets, not a good comparison.</p> <p>Councillor Shields – these events are better placed to understand the real problems.</p> <p>Southampton Carers – leaflet drop – people appointed not yet in place.</p> <p>Ricky Rossiter - Direct Payments offer different ranges of choice that allow you to go outside of the city walls.</p>	
	Owner of these minutes: Ricky Rossiter	